



Travel Reminders

Whenever you travel, **remember** to update your emergency contact list. Making sure your contacts have access to the secured premises, a valid verbal security password, and a general understanding of the system is the best way to ensure ADT can respond quickly in case of an emergency. It also reduces unnecessary calls to local authorities.

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Tips

1. As soon as you know your travel dates, log in to set up a [Travel Reminder](#).
After you sign up for Travel Reminders, you will receive emails 48 and 24 hours before your trip begins, reminding you to update your Emergency Contact(s) before you leave. Please note: at least one Emergency Contact number is required and if no one can be reached, ADT will contact the proper local authorities.
2. <>Update your [alarm contacts](#) before you leave.
Make sure that while you're out of town, ADT will be able to reach someone who has access to the secured premises and a valid verbal security password in the case of an emergency. If you have more than one location secured by ADT, make sure that you update the contacts for each of them.
3. Enjoy your trip!
You can be secure in the knowledge that ADT is monitoring your system to help keep your home or business safe.
4. Restore your [alarm contacts](#) when you get back.
Twenty-four and 48 hours after the trip, you will receive emails reminding you to return your emergency contacts to their pre-trip settings so that ADT is always sure to reach the right people in case of an emergency.

Related Topics

[Emergency Contact Management](#)

Information and guidelines on maintaining your ADT Emergency Contact list and how to use Enhanced Call Verification (ECV).

Understanding Alarm Activity

An explanation of the various events in your Alarm Activity reporting.

Manage Your System Online

Manage emergency alarm contacts, security passwords, test your system, download your certificate of monitoring and more on MyADT.

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